



SECURITY










**MC-02 QUALITY POLICY OF THE WHOLE MANAGMENT SYSTEM Q AND ISMS
VERSION: 2.6- YEAR: 2016**

1 POLÍTICA DE CALIDAD







The mission of **Áudea** is meeting the needs of our customers effectively and at a reasonable price, so that its main asset and its information is properly managed and protected, providing solutions from a technical point of view, management and legal . To achieve it **Áudea** pays special attention to any new developments in the environment, anticipating the needs of companies and people with whom we interact. To do this, **Áudea** works together with its customers and is in continuously training on issues related to information security, all under criteria of maximum efficiency.

The vision of **Áudea**, is to be one of the leading companies in the field of information security and be recognized for our contribution of whole solutions, technical expertise, innovation, service quality and perceived satisfaction with the people who directly or indirectly work or collaborate in the company.

To ensure proper compliance with the above, **Áudea** has established, implemented and maintain a quality management system based on the UNE -EN ISO 9001: 2008 to meet the following VALUES:

-  Client Oriented
-  Efficiency
-  Commercial Vision
-  Integrity
-  Responsibility
-  Recognition
-  Initiative

This quality policy includes a commitment to comply with the philosophy of continually improving the effectiveness of quality management system and overall objectives, such as.

-  Developing a process of continuous improvement and problem prevention.
-  Establishing control systems based on prevention and not only in detection.
-  Providing services whose quality / price ratio meets the expectations of our customers.
-  Establishing permanent training programs oriented to achieve and maintain a high level of staff training for the development of the activities covered by the Quality System.
-  Maintaining permanent contact with our customers to develop a continuous improvement plan of the services delivered.
-  Involving, motivating and engaging staff in order to obtain their full participation in activities of **Áudea** and in implementation of its Quality System in order to meet the needs of our customers.

- Complying with legislation and regulations applicable to all activities of the company.

To ensure that this quality policy is understood at all levels of the organization, management transmits its employees and prepare the necessary training in quality to all staff of the organization

Madrid, 11th of January of 2016

Jesús Sánchez Echeverría

